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6408

REFERENCE NO

38045/199219

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COMMENTS

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1) Status Inquiry

For:

Applicant(s): Burgess

Application No.: 09/813,663

Filing Date: March 19, 2001

Title: Systems and Methods for Providing Remote Support Via Productivity Centers

Attorney Docket No. 38045/199219

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Patents

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Raleigh Burgess

Art Unit: 3623

Serial No. 09/813,663

Examiner: Akiba K. Robinson Boyce

Filed: March 19, 2001

For: Systems and Methods for Providing Remote Support Via Productivity Centers

STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
Sir:

The undersigned attorney for the applicant identified above requests an indication of the status of processing of this application.

A postcard receipt returned to the undersigned shows the Office received the Information Disclosure Statement on September 28, 2001. The undersigned has heard nothing further from the Office in this matter.

Respectfully submitted,




By: David M. Krasnow, Reg. No. 34,204
Attorney for Applicant

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CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that this paper is being facsimile transmitted to the Patent and Trademark Office
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Dated: July 29, 2004